



Legacy Applications Support

One of the biggest challenges facing any healthcare organization approaching an implementation is the strategic deployment of resources for both the implementation and the current production systems. MMY's Legacy Applications Support (LAS) is a managed services model that can provide high-quality support for an existing suite of applications, allowing your IT staff to focus on new systems implementation. LAS is a flexible solution designed to assist with any software including vendor packages and home-grown applications in both onsite and blended support models.

Capabilities

The LAS methodology is based on a phased approach incorporating the following:

- Planning and Due Diligence Phase
 - Document support processes, scope of services, and Knowledge Transfer plan
- Transition Phase
 - MMY resources are oriented to your specific needs ° Service Level Agreements (SLAs) finalized
- Delivery Phase
 - MMY executes the services plan and measures/reports against SLAs
- Engagement Conclusion
 - Develop and deliver turnover documentation
 - Execute any decommissioning activities

Benefits

As you transition to a new application and/system, training the existing team members while supporting their current may be difficult. Using a proven partner may do the following; improve morale and ease pressure, help you meet timelines, bring expertise that may be lacking, improve focus on the new application and/or system.

We've Done IT Before

MMY Consulting brings proven methodologies, best practices, and a strong commitment to quality outcomes for our clients. The adaptable LAS model seamlessly integrates into any organization's processes providing dedicated resources to the consistent delivery of high-quality services.

Why Choose MMY Consulting?

Complete Engagement Solution

MMY fully supports our customers' projects from inception to completion and closure

Best Practice Driven

Our proven methodologies are built around best practices, and our templates and tools are designed to support technical and business goals

Strategic Direction

Our knowledgeable experts address and drive solutions to complex, difficult challenges occurring within healthcare and enterprise environments

Experience and Commitment

Our team of associates have experience in multiple industries and with a variety of clients, we drive success as your partner and work with you to bring successful results



www.mmyconsulting.com

317.846.9500

Info@mmyconsulting.com